



## **Business Policy**

NP Aerospace is a major supplier of composite structures, ballistic protection armored vehicle integration solution, body armour and logistic support. We achieve this by understanding and anticipating our customer's needs to deliver their requirements effectively and expediently.

Our ISO9001:2008 Management System represents the agreed method by which we do this and assure that all products and services meets customer specific and statutory obligations. Everyone is required to follow the Management System requirements and contribute towards its improvement and maintenance.

Our unique flexibility and adaptability in meeting the changing demands of our customers ensures that we remain highly customer focused. We strive to continually improve the delivery of our products, services and enhance customer satisfaction.

We recognize the importance that all staff understanding this Business Policy and their contribution in delivering our objectives. Through investment in training, all staff are involved in improving delivery performance, minimizing waste and implementing new technology, thereby reinforcing our competitiveness in the market. We work in partnership with our suppliers so that they clearly understand our requirements to deliver the needs of our customers.

Our Business Policy forms the framework for establishing and reviewing objectives in steering NP Aerospace to fulfilling its strategic aims.

NP Aerospace declares its commitment to meeting customer and statutory requirements as well as continually improving the effectiveness of our ISO9001:2008 Business Management System.

A handwritten signature in black ink, appearing to read 'M. Linton', positioned above a horizontal line.

Michael  
Linton  
Chief  
Executive  
Officer

26<sup>th</sup> August 2011